



# CITY OF CHICOPEE

## DEPARTMENT OF PUBLIC WORKS



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Superintendent

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### ESTIMATED READING ABATEMENT POLICIES

This policy is effective for all requests received and with a bill date after July 1, 2013 and shall supersede any and all previous abatement policies in conflict with the below policies.

**Estimated Reading abatements are allowed only once every five (5) years\***

All requests for abatements **must** include a completed City Sewer Abatement Request Form.

**ESTIMATED READINGS:** Defined as when account has been estimated for a number of years and an actual reading is obtained. Abatement considered/calculated: Take the number of years the account has been estimated and add the corresponding sewer rates for over 1,000 cubic feet for these years and divide by the number of years to find the average sewer rate for these periods. Take this average and multiply by the actual usage to calculate billing.

\*Five (5) year term is from Bill Date, and NOT the dates of request/abatement. Abatements (and five year requirement) are to the location/address and not to the resident/owner.

## Water Pollution Control